Wednesday, December 4, 2019

7:45 a.m. Shuttle Bus Departs Hotel for NTSB

8:30 a.m. – 9:00 a.m. Welcome & Introductions

9:00 a.m. – 10:00 a.m. Back to Basics: Drug and Alcohol Regulations
Jeff Petrunak, Daecher Consulting Group
Violations of drug and alcohol regulations are costly during compliance investigations and can increase company liability exposure in litigation resulting from crashes. This session will review the basics of drug and alcohol regulations and include a review of common issues, including difference in DOT agency regulations (FMCSA and FTA) and medical marijuana and CBD oils. Best practices for recordkeeping will be discussed.

10:00 a.m. – 10:15 a.m. Break

10:15 a.m. – 11:00 a.m. FMCSA Update
Peter Chandler, FMCSA Passenger Carrier Division
Representatives from FMCSA’s Passenger Carrier Division will be on hand to provide updates on FMCSA activities and regulations affecting passenger carrier operations. Updates will include the latest information on FMCSA’s Drug & Alcohol Clearinghouse and Entry Level Driver Training Program, which both are currently scheduled to go into effect in early 2020.

11:00 a.m. – Noon
Securing Passengers with Mobility Aids
Chris Yarber, Q’Straint
Injury claims resulting from incorrectly or inadequately secured passengers in mobility aids can be very serious, yet transporting these passengers may be a limited practice for drivers. This session will review challenges facing operators and drivers when servicing a passenger with a mobility aid. Education on permitted mobility aids and general securement strategies (and specific, as applicable) will be presented, as well as a review of FAQs pertaining to transportation of passengers with mobility devices.

12:00 p.m. – 1:00 p.m. Networking Lunch
sponsored by ABC Companies

1:00 p.m. – 2:00 p.m.
TWA Flight 800 Presentation or Alternate Presentation TBD

2:00 p.m. – 3:00 p.m.
Workplace injuries: Return to Work Strategies
Erin Thomas, National Interstate Insurance
Everyone’s heard it – the longer an injured employee is away from the job, the harder (and more costly) it is to get them back to work. This session will focus on what operators should be doing to minimize worker downtime and include an overview of why return to work policies and programs are important. Return to work strategies, including hardball strategies for uncooperative workers, will be discussed.

3:15 p.m. – 3:50 p.m.
Breakout group discussions
Attendees will break into groups and discuss topics of interest. Afterwards, each group will share their knowledge and solutions with the other groups.

3:50 p.m. – 5:00 p.m.
Knowledge & Solution Sharing
Attendees will break into groups and discuss topics of interest. Afterwards, each group will share their knowledge and solutions with the other groups.

5:10 p.m.
Shuttle Departs for Hotel—Dinner on Your Own

Thursday, December 5, 2019

7:30 a.m. Shuttle Bus Departs Hotel for NTSB Training Center

8:00 a.m. – 9:00 a.m. TBD

9:00 a.m. – 10:00 a.m.
Policies 101
Presenter: Jill Nagy, SummersNagy Law Offices
Policies are established as a procedural or guidance document for companies; however, often adoption is poorly thought through or forgotten – until the worst happens and the plaintiff’s attorney is knocking on your door. This session will review types of policies, policy content, and how to organize and manage them within your operation.

10:00 a.m. – 10:15 a.m. Break

10:15 a.m. – 11:15 a.m.
NTSB Update
Presenter: TBD
NTSB personnel will present information and findings on regarding recent investigations that reinforce why safety and attention to details is critical to preventing crashes.

11:15 a.m. – 11:45 a.m.
Test Your Knowledge
Have a little fun and reinforce your knowledge by playing this safety & compliance themed game!

11:45 a.m. – Noon Wrap Up

12:00 p.m.
Box Lunch Served

12:30 p.m.
Shuttle Leaves for Hotel & Dulles International Airport